# ESIS On Call<sup>™</sup> for Construction

## Rapid Claims Response

## **ESIS®**



When accidents occur on a construction site, reporting the incident quickly allows us to mobilize our risk management resources immediately. This is an important first step and one that may help mitigate claim severity and associated loss costs.

#### **Innovative Technology**

ESIS On Call™ for Construction provides ESIS clients with immediate access to resources needed to handle severe workers compensation or complex general and automobile liability claims. Using a proprietary mobile application, you can quickly and easily report an incident or accident to ESIS, initiating rapid mobilization of crucial risk management resources.

ESIS On Call for Construction also has the capability to send customized email and/ or text message alerts when the system is activated to communicate that an incident has occurred.

### **Rapid Response**

Response time is crucial. ESIS On Call for Construction is a single source, turnkey solution for construction companies' claims reporting and helps ensure timely and effective measures are taken to help mitigate your claims and losses.

- Immediate engagement with your dedicated ESIS client service consultant
- Streamlined claim reporting
- Immediate nurse triage for injured persons

#### **Around-the-Clock Reporting**

No matter when an accident happens, ESIS On Call is ready to assist. You can report an incident 24 hours a day, seven days a week via phone, internet, or mobile device.

### ESIS On Call for Construction Highlights

Once an incident is reported, ESIS On Call for Construction immediately mobilizes crucial risk management resources to:

- Capture critical information at the time of the incident
- · Assist with response coordination
- Conduct on-site investigation of the incident
- · Secure equipment
- Obtain witness statements
- · Initiate field case management
- Provide crisis management and grief counseling
- Engage health, safety, and environmental services
- · Access ESIS RNs for injury assessment
- Track and report activities

This process does not eliminate or replace the need for ESIS clients to report claims as per the standard reporting criteria/ process. This service is provided to ESIS clients to help facilitate immediate response to critical incidents.

#### **Contact Us**

David Landrum

Vice President

ESIS Construction Practice Leader
O 214.721.7972
E David.Landrum@esis.com